

# **frSIP® Unified Communication Platform**

## **Microsoft Outlook 2007 Plug-in User Guide**



## Introduction

A newly released plug-in for Microsoft Outlook 2007 is made available starting from frSIP® version 2.9.2, for users who wish to perform click to dial within Outlook 2007 address book or highlight and dial from within an e-mail.

## Prerequisite

The frSIP® Microsoft Outlook 2007 plug-in requires frSIP Switchboard to be installed and configured on the same computer. Also, a valid user profile which able to make outbound calls must be created on Switchboard.

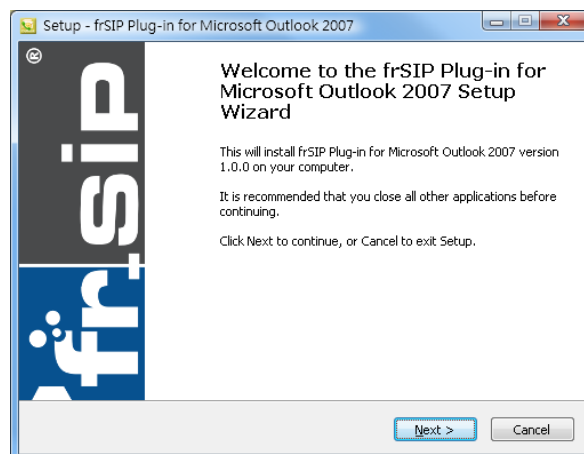
## Installation

From a Microsoft Outlook 2007 installed computer, open your Internet web browser and key in the IP address of your frSIP® UC Platform(e.g. <http://192.168.0.1>). Click the outlook icon or "[click here](#)" to start download the installation file.

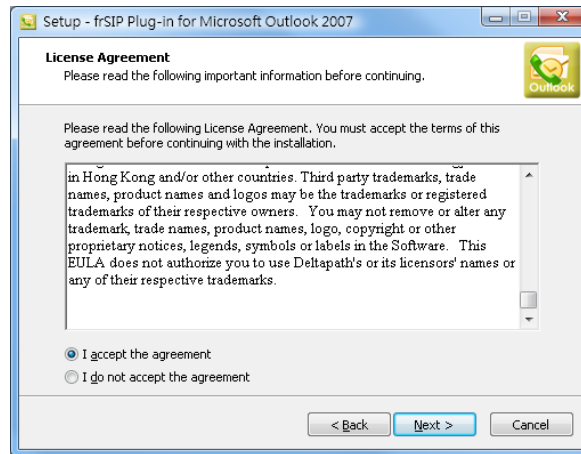


The screenshot shows a web portal with three main sections. The left section is titled "Web Portal" and contains text for administrators and a login form with fields for "Username" (User Extension Number / Administrator ID) and "Password", along with "Forgot Password?" and "Login" buttons. The top right section is titled "frSIP® Switchboard" and features an "frSIP" icon with an "Install Now" button, a description of the application, and a "Tutorial Videos" link. The bottom right section is titled "frSIP® Plug-in for Microsoft Outlook 2007" and features an "Outlook" icon with a "Click here" link to download and install the plug-in.

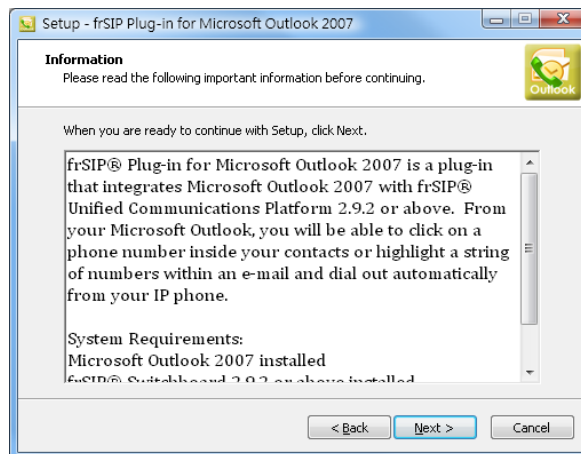
Run the executable file "frSIP Plug-in for Microsoft Outlook 2007 Setup.exe" to start the installation process. You will see the display below. Click **Next**.



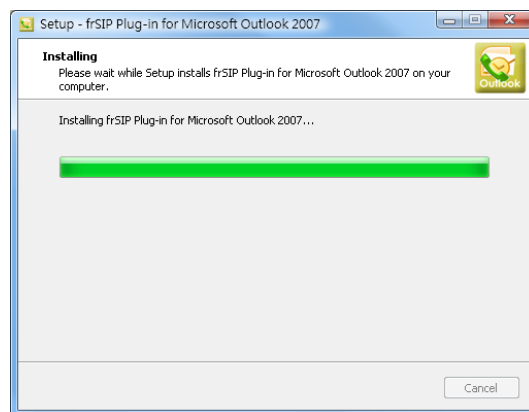
Read the license agreement. Select **I accept the agreement** to accept the terms and click **Next** to proceed.



The general information and system requirement of frSIP® MS Plug-in will display. Read and click **Next** to continue

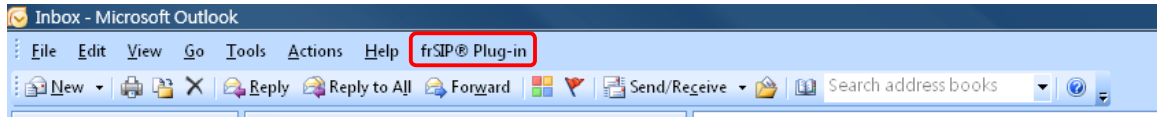


Click **Install** to continue with the installation.



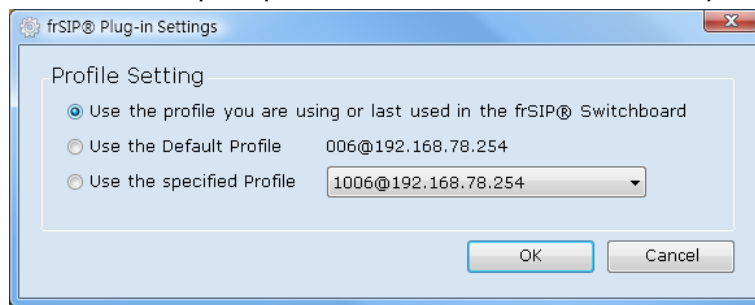
## Configuring Your Plug-in

When the installation process has finished, start your Microsoft Outlook 2007. You will find the **frSIP® Plug-in** available at the end of the menu bar.



## Connect Your Phone With frSIP® Microsoft Outlook Plug-in

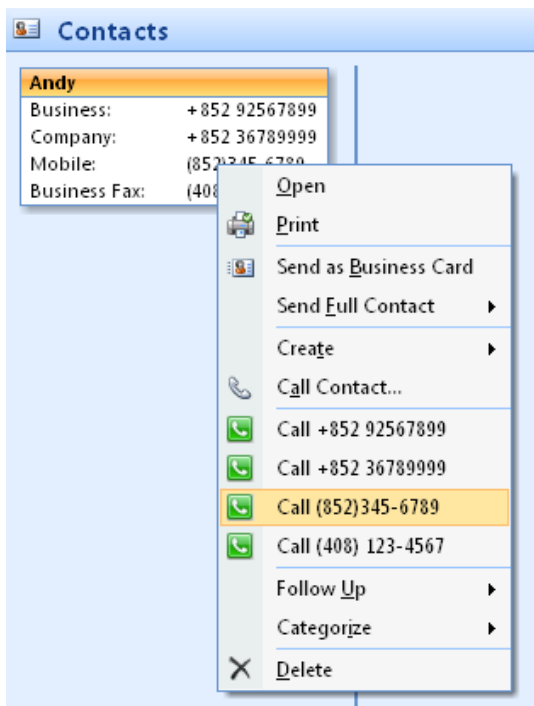
Click **frSIP® Plug-in** -> **Setting**. Then select the profile of switchboard that you use to control your phone and click **OK** to start. Your profile associated phone will be



used to dial out when you use the click-to-dial feature.

## Dial Out From Contacts

Go to Contacts of your Microsoft Outlook and **right click** from any of the contact.





You should see all the available contact numbers of this contact. Select the number you want to call to. Your phone will be on speaker and dial out to the destination number.

Or you may open up the contact detail screen. From the contact menu, you should be able to find the numbers within the contact frSIP® Plug-in menu. The menu box can show up to 3 records. If there are more than 3 records, click **More Numbers** to show the rest of the available contact numbers.

## Highlight And Dial Out From Within Email

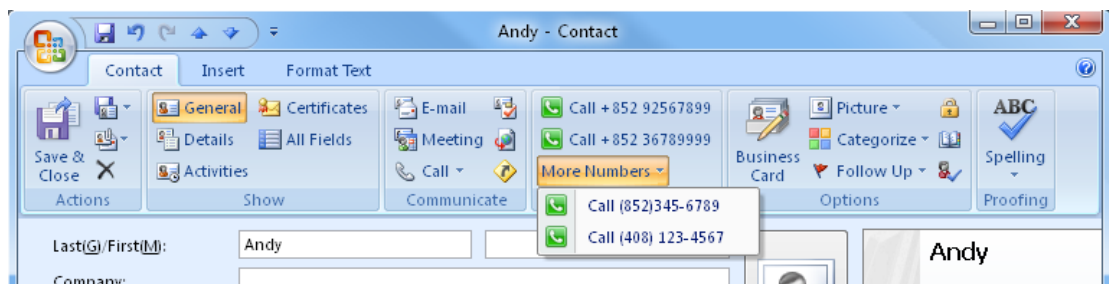
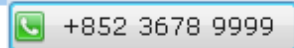
Open a new window for your email message and highlight any number that you wish to call and click the dialing box to dial out. Your phone will be on speaker and dial out to the destination number.

is fully open standard UC platform that integrates video, voice, & desktop under one umbrella.

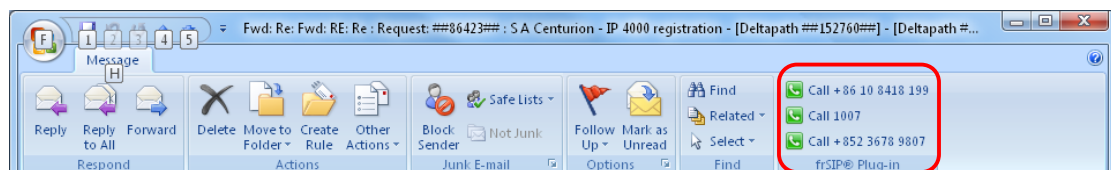
[th.com](http://www.deltapath.com) | Direct Line +852 3678 9806 or Ext. 1006 | <http://www.deltapath.com> | Connect:  

t Hotline: +852 3678 9999

China Support Hotline: +86 10 8418 1999



After highlighting the number, a history 3 most recent highlighted numbers will show on the menu of of frSIP® Plug-in box. This history will be cleared once the window is closed.



### Note for valid dialing pattern:

Only numeric characters, space, brackets or plus sign are allowed to use for click to dial. The dialing box will not appear if any other character is highlighted.