

# Acute<sup>™</sup> Cloud Healthcare of the Future

Many organizations are embarking on a digital transformation journey that promises to deliver new and enhanced ways to collaborate and communicate. This movement is also powering cloud adoption as many organizations believe it is a necessary journey that will impact their success, give them a competitive edge over their competitors, and get them closer to their goal of becoming a truly digital organization. At Deltapath, we help organizations of all sizes strategically and positively impact their digital transformation with our cloud solutions.

# What is it?

Acute helps healthcare institutions increase operational efficiency, deliver on their mission to save lives, improve patient quality of care, and reduce exhaustion among healthcare professionals.

Acute is ideal for the following settings:

- Hospitals
- Senior Living
- Assisted Living
- Hospice Care
- Urgent Care Centers
- Clinics and Surgery Centers





# How does it work?

Acute integrates with healthcare systems such as nurse call systems, and leverages technology and mobile phones to create the hospital of the future that can scale to cope with the aging population crisis, routine patient care, and unexpected critical events like the Coronavirus pandemic.

Deltapath's cloud solution allows companies to privately host on their own network, making it ideal for healthcare institutions that do not have internet in order to ensure valuable healthcare information remains protected.



## What are the benefits?

With Acute, both patients and healthcare professionals benefit.

Anytime a patient presses a nurse call button, healthcare professionals receive the patient's medical records along with the patient's request on their mobile phones. Healthcare professionals not only can improve patients' quality of care by accurately assessing and responding to a patient's needs faster, but medical errors can also be decreased when information is delivered in real-time.

Improve the level of communication between healthcare professionals. Our communication solutions allow healthcare professionals to adapt to any situation and environment.

- Call other healthcare professionals in your facility and engage in a collaborative conversation or extend communication with video calling.
- If patient confidentiality is an issue, silently communicate with other healthcare professionals through instant messaging. Facilitate your text messages by attaching pictures.
- Use Push-to-Talk to instantly speak with a group of healthcare professionals at a push of a button when a situation demands immediate attention and collaboration.
- With Presence, healthcare professionals can set their status to unavailable and add a note for callers, creating a culture of accountability and responsibility.















Help healthcare workers become more proactive and help save more lives. Acute is integrated with a panic value system that sends a notification to a group of healthcare professionals if it detects a patient may need immediate lifesaving treatment because one or more numbers in the patient's lab report is below or exceeds the normal established limits. Healthcare professionals can check the patient's lab numbers directly on their phone, acknowledge receipt of the notification, and promptly initiate treatment if needed.

Improves workflow by reducing the series of steps it takes for healthcare professionals to assist patients and complete tasks. Less steps means less wasted energy for healthcare professionals, more quality time with patients, and more time for staff to focus on themselves.



## **Acute Cloud**

#### **Essential Features**

- ✓ Supports Apple iOS, Google Android
- ✓ Supports closed network environment
- ✓ Bundled with Push-to-Talk, Voice, Video, Instant Messaging, and conference calls
- ✓ Integrates with a variety of nurse call systems
- ✓ Distinctive Ringing
- ✓ Identifies the nurse call button pressed by a patient
- ✓ Identifies patient's level of need
- ✓ The information displayed on the phone is customizable
- ✓ Assign priority level to nurse call buttons
- ✓ Audio conference call for clinical consultation
- ✓ Medical Emergency Alert System using APIs

#### **Supercharge With Booster Features**

- Enterprise Call Recording on all video and voice calls
- Litigation hold on all instant messages



# Discover Why Deltapath Is a Trusted Cloud Service Provider

#### Readiness



Deltapath's proprietary technology is built from the ground up. That means we own the technology and we always have access to it. Our technology, which focuses on innovation, need, viability, and optimization has been maturing for over a decade. As a result, our technology is optimized for the cloud and optimized to operate over the public internet to help you implement, manage and support your communication needs.

#### All-In-One Solution



Deltapath offers an all in one solution, which helps create simplicity by minimizing the need for multiple providers and experts to support the vision and goals of your company.

#### Scale



We allow you to grow at your own pace and can accommodate fluctuations in your business. Compute and storage capacity are available anytime with our on-demand model so we are always ready for your ideas – big or small.

#### **Flexibility**



Operational flexibility gives you more say on the software version you are running, configuration options, and scheduling upgrades so you can remain in compliance with your change management rules, guidelines set out by ISO, and other rules and regulations.

#### **Availability and Monitoring**



Our team is situated in the northern and eastern hemispheres, which allows Deltapath to monitor servers around the clock to provide you with 99.99% availability. Our cloud infrastructure is hosted in multiple continents connected via a premium network backbone.

#### What Cloud Fits?



Deltapath's cloud solution can be privately hosted on your network so you are in full control. It is an ideal solution for organizations that do not have internet due to security risks, and those organizations that must remain compliant with laws and industry regulations that prevent them from moving data offsite. On-the-other-hand, organizations can choose to outsource their entire IT management needs and have all their cloud service needs provided by Deltapath.

#### **Reduce and Simplify**



Harnessing our cloud solution will reduce your infrastructure costs and simplify management so you can redirect your funds and resources towards transforming your business and staying competitive.

#### **Data Sovereignty**



Deltapath Cloud isolates your data to minimize security risks. There is no co-mingling of data because the database is never shared. This makes our cloud solutions ideal for organizations that must conform to data isolation requirements such as financial, healthcare, and government institutions.

#### Quality



If you operate your network with MPLS or private leased circuits, you can benefit from our privately hosted cloud where all traffic flows within your network with minimal latency and service level guarantee resulting in better transmission speed of text, and better audio and video quality.

#### Security



Privacy and Security are core business issues. Deltapath has designed, built and maintained a very secure UC solution with many layers of defense. Read our Privacy and Security brochure to discover the steps we take to protect you.

# **About Deltapath**

Deltapath liberates organizations from the barriers that prevent effective communication and revolutionizes the way organizations communicate through innovative technologies that meet the needs and the wants of organizations.

We specialize in solutions that unite different communication platforms, audio and video equipment, telephones, desktops, and mobile devices to make communication accessible and intuitive.

It is our belief that every solution should embody simplicity and offer users the right form of communication for the right occasion, right at their fingertips.

# **Ordering Information**

For more information about Acute Cloud, please contact your nearest Deltapath sales representative.



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