Deltapath® Mobile

Experience More Value With
Our Word Class Immersive App

Deltapath Mobile, is fast, secure, and flexible. The app allows users to adapt to every situation anywhere and anytime while maintaining high fidelity and providing the audio quality of the future today. With Deltapath Mobile, you don't have to be in an office using a fixed device to enjoy excellent communication and collaboration.

Drive and accelerate results, improve *professional productivity, and strengthen work relationships with* Deltapath Mobile today

Deltapath Mobile is an extension of an employee's desk phone. The app rings when an employee's desk phone rings. Eliminate missed calls when employees are away from their desk and bolster customer satisfaction and customer relationship.

Call others and engage in a collaborative conversation or extend communication with video calls.

Stay in touch with your colleagues in real-time with instant messaging. Text one person or a group of people. Facilitate your text conversations by attaching pictures and other files.

Add a pickup key if you are asked to answer calls for a specific extension, and you belong to a Call/Pickup Group.

Host an Audio Conference

Initiate an audio conference wherever you are by inviting participants right from the app. Select each attendees' participation level by controlling whether an attendee can listen and talk, only listen, or only talk during the meeting. The administrator can also grant administrative privileges to a meeting participant.

A Pocket Size Conference Device

Have you ever been in a deep discussion with your team, only to realize you need to get another person involved in your conversation? But what if the room you are in doesn't have a conference device? Quickly transform your Deltapath Mobile into a pocket audio conference device. Just initiate or answer a call and place your device in speaker mode.
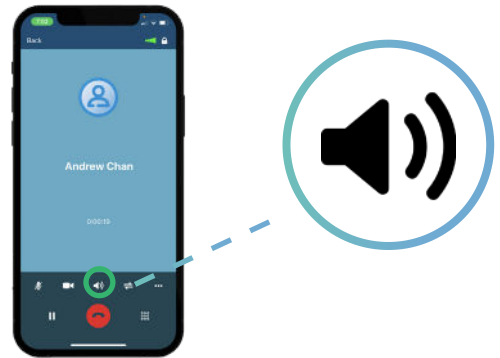
Push-To-Talk

Push-to-Talk offers instantaneous real-time voice communication between you and another person or a group of people. It supports WIFI, 3G, 4G, 5G, and sXGP so that you can use Push-to-Talk anywhere in the world. In addition, it is ideal for every situation. But, it is especially vital when you require immediate feedback in urgent cases or emergencies and require the attention of many people.

Talk to the right team members by selecting a talk group

Know who's speaking in the group

VS

No group options. Everyone is on the same channel

It's a guessing game as to who is speaking on the other end

For many employees who currently carry a smart device and a walkie-talkie, Deltapath eliminates the inconvenience of having multiple devices.

Alarm and Incident Dispatch

Whatever the demands of your dynamic work environment, customer experience is critical. Deltapath Mobile's ability to integrate with third-party building management and dispatch applications helps build a workforce that is well informed and ready to handle anything.

A Team member acknowledges the alert

Security team is updated when an alarm is triggered

Call Pulling

Call Pulling is probably one of the simplest features, but the control and flexibility it gives users are undeniably powerful. For example, imagine taking an important call on your desk phone; however, you decide to switch the call to your mobile phone while walking to your car. Use the Call Pulling key on your Deltapath Mobile keypad. The call will hop over to the new device without interruption or pause. The person on the other end will never know you switched. You never have to say, let me call you back ever again.
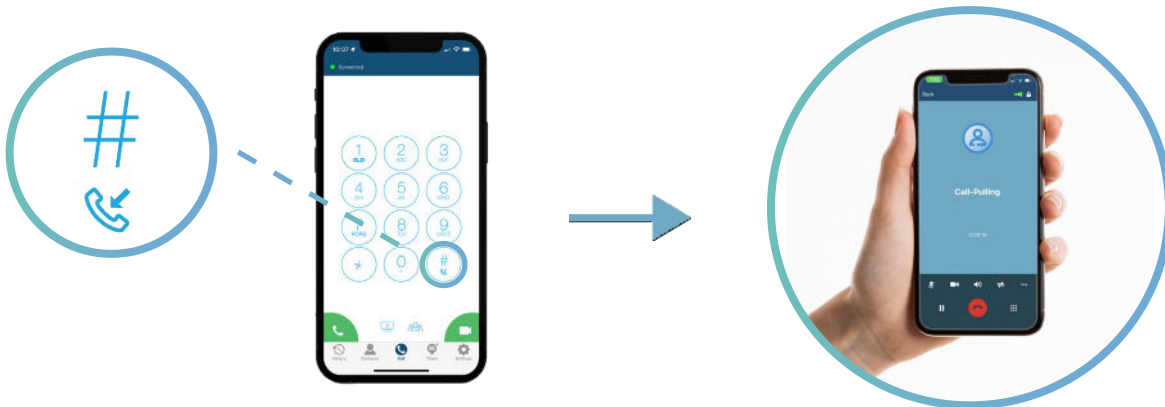
Take the Next Step

Deltapath Mobile is the next-generation business application with a communication channel of choice for every user and every situation. You won't be disappointed.

Datasheet for Deltapath Mobile

Solution providers can bundle Deltapath's communication technology with their native products to create an all-star application equipped with video calling capabilities.

Supported Hardware and Software

» iPhone, iPad – iOS 10+
» Android phones and tablets – 7+

Ad Hoc Audio Conference

» Hassle-free audio conference call wherever, whenever
» Invite participants to your conference
» Lookup participants via phonebook
» Lock conference to prevent eavesdropping
» Remove participants from the conference
» Mute participants remotely
» Control participation level of each invitee:
  • Assign administrator privileges to a participant
  • Permit participant to listen and talk
  • Permit participant to only listen
  • Permit participant to only talk

QR Code Sign In

» Scan QR Code to Sign In

Automatic Provisioning

» Automatically sends provisioning data to user's device on login
  • Phonebook
  • Codecs preferences
  • Audio conferencing rooms
  • Instant messaging groups
  • Call forwarding rules
  • User call routing and permissions
  • Virtual Meetings
  • Direct Pickup
  • Push-To-Talk Channels*

* Purchase of Push-To-Talk module required

Auto Answer

» Enable in Settings
» Calls are answered automatically when Deltapath is open on your screen

Direct Pickup

» Call/Pickup Group members can add up to 3 pickup keys

Networks

» WiFi
» 3G/4G/5G

Push-to-Talk*

» Real-time audio communication
» One-to-one or group conversations
» Create different talk groups
» Status
  • Idle state: No one is talking in your groups
  • Ready state: You are talking to other group members
  • Broadcasting state: A group member is talking. Speaker is identified by name.
» Missed conversation indicator

* Purchase of Push-To-Talk module required

Alarm Relay and Incident Dispatch System*

» Integrates with any organization's business applications to dispatch incidents and relay alarms to field employees
» Receive and play alarms
» Users acknowledge alarms
» Alarm and Incident Response log: Track the number of times a user responds and their response times
» Alarm and Incident Event log: All triggered alarms and incidents are identified

* Purchase of Alarm and Incident Dispatch System module required

Simultaneous Ringing

» Pairs with user's office extension number
» Answer office calls on your office phone or mobile device

Call Pulling

» Switch an active call from Deltapath Mobile to your desktop phone or Deltapath Engage and vice versa

Logs

» Send Debug logs with or without internet connection
» Logs go to the local server first when device does not have internet connection

Video/Audio

» G711U, G711A, G722, iLBC, H264

Security and Encryption

» SIP over TLS
» SRTP
» Remote wipe profile
» Suspend account with auto-logout

User Interface

History
» Call log categories: missed, incoming, and outgoing
» Itemizes date and time of a call, and call duration
» Tap to dial
» Save phone number from call history to device phonebook
» Send a message to a caller/callee

Chats
» Real time one-to-one chat and group chats
» Group messaging supports up 100 people in a group
» Cross-site messaging between employees on different servers
» Turn on and off chat notifications
» Customize font size -- small, medium, large (iOS only)
» Timestamp messages
» Push notifications for received messages
» Copy, delete, or forward messages
» Share, forward, reply, copy and delete messages (Android only)
» Reply to a specific message in a thread
» Share audio recordings
» Share images and files from storage apps
» Emoji collection to enhance text messaging
» Personal Media Gallery for every chat (iOS only)
» Preview
  • iWork files
  • Microsoft Office files (office '97 and newer)
  • Text files with a UTI that conforms to the public.text type
  • Images
  • CSV files
  • PDF files
  • 3D models in USDZ format
  • MOV
  • MP4
  • RTF files

Contacts
» Integrate and access multiple phonebooks
  • Add, lookup, and call contacts
  • Personal, department, and site phonebook
  • LDAP/Microsoft AD Corporate Directory
  • Search filtered result with more details such as company, numbers, etc.

Call
» Audio or video calls
  • Enable or disable video calls
  • Control video streaming quality with Call Rate
    - 256 kbps
    - 384 kbps
    - 512 kbps
    - 768 kbps
    - 1152 kbps

» Multiple concurrent calls
  • Roster of callers
  • Move between calls
  • Supports a maximum of 10 calls on hold or conference
  • Merge independent calls to create a conference call

» Minimize and reposition video call window
  • Live video thumbnail
  • Multitask on video calls – send messages, check call history, lookup a contact, and more

» Supports SIP URL Dialing
» Voicemail
» Add contact to personal contact list or Deltapath contact list
» Blind Call Transfer
» Consultative Call Transfer
» Call Forwarding
» Manage status and timeslot schedules

About Deltapath

Deltapath liberates organizations from the barriers that prevent effective communication and revolutionizes the way organizations communicate through innovative technologies that meet the needs and the wants of organizations.

We specialize in solutions that unite different communication platforms, audio and video equipment, telephones, desktops, and mobile devices to make communication accessible and intuitive.

It is our belief that every solution should embody simplicity and offer users the right form of communication for the right occasion, right at their fingertips.

Ordering Information

For more information about Deltapath Mobile, please contact your nearest Deltapath sales representative.

Deltapath

USA	+ 1 408 707 3299
NZ	+ 64 9 886 9799
HK	+ 852 3678 9999
JP	+ 81 3 3527 7899
TW	+ 886 2 7728 3099
PH	+ 63 2 8790 0295

www.deltapath.com